



## SaaS Solutions – FAQ

### **What is Voxvita's SaaS platform used for?**

Our platform is designed to help small-to-midsize businesses modernize workflows, automate repetitive tasks, and securely manage data-driven operations.

### **Is it a one-size-fits-all product?**

No. Voxvita SaaS is modular and configurable. We tailor each implementation based on your department structure and use case.

### **How long does implementation take?**

Most deployments go live in 2–4 weeks, depending on complexity and integrations.

### **Can we migrate from spreadsheets or older tools?**

Yes — we specialize in migrating Excel-based or legacy system processes into streamlined SaaS workflows.

### **Do I need in-house IT to use your system?**

No technical team required. Voxvita is built for business users and includes full onboarding and support.

### **How is support handled post-launch?**

You'll have a dedicated Client Success Manager plus access to our ticket portal and helpdesk.

